## **Revised Guidelines to the I-STEM Users**

## **For Internal Users**

- 1. Payment must be made within the slot allotment day by 6 PM (For Example, if your slot allotment date is the 21<sup>st</sup> of the Month and the allotted analysis date is the 29<sup>th</sup> of the same month, then you must complete your payment on the 21<sup>st</sup> by 6 PM). Failing which, the slot will not be accepted.
- 2. Submit the 'Sample Requestion Form' in hard copy duly signed by the Supervisor/ PI/HOC/HOD to the operator in advance before starting the slot.
- 3. Submit the samples (ready for characterization/fabrication) to the respective operators in advance.
- 4. Slots will be allocated for a maximum of 7 calendar days in advance.
- 5. The slot may be rescheduled for the unavailability of the instrument at a suitable date.
- 6. Contact the operator by email or telephone of the respective instrument from 5 PM to 6 PM.

## For External Users

- 1. Payment must be made within the slot allotment day by 6 PM (For Example, if your slot allotment date is the 21<sup>st</sup> of the Month and the allotted analysis date is the 29<sup>th</sup> of the same month, then you must complete your payment on the 21<sup>st</sup> by 6 PM). Failing which, the slot will not be accepted.
- 2. Upload the Sample Requestion Form in hard copy duly signed by the Supervisor/PI/HOC/HOD in the I-STEM portal during slot booking.
- 3. Send samples (ready for characterization/fabrication) through the courier/speed post to the operator before the slot date.
- 4. Slots will be allocated for a maximum of 15 calendar days in advance.
- 5. The slot may be rescheduled for the unavailability of the instrument at a suitable date.
- 6. Contact the operator by email or telephone of the respective instrument from 5 PM to 6 PM.